

ISS ALERT Provides Increased Account Management and Compliance

ISS ALERT is a tracking and processing system for account tickler management. Establishing a link between key activities for customers and audit and compliance controls, ISS ALERT supports customer relationship management best practices. ALERT provides a flexible, easy to use tickler management and compliance solution.

According to James Christ, Senior Product Analyst, "We are very pleased that new customers are using the ALERT software to better control business compliance. It validates

the flexibility we wanted to achieve in our design of the software." ISS ALERT also integrates with email systems to provide notifications to users who do not log onto the system. The system operates in-house or as an ASP from ISS' data center.

Alerts Report

Search Criteria
Open Alerts

Date Input	End Date	Alert	Account	Responsible	Recipients
02/06/2008	02/06/2010	Payment (Cycle)	Detroit Housing Authority - All Issues	Michael Glynn	Doug Kennedy Michael Glynn
02/06/2008	02/13/2008	Insurance Billing	City of Dearborn	Doug Kennedy	Marcia Wanish Michael Glynn
02/06/2008	02/20/2008	Closing	Independence Bank	Doug Kennedy	Marcia Wanish
02/07/2008	02/07/2008	Disclosure Information	City of Detroit	Doug Kennedy	Doug Kennedy Marcia Wanish
02/07/2008	03/03/2008	Invoice	Dearborn Federal Credit Union	Michael Glynn	
02/07/2008	02/07/2008	Disbursement	Fireman's Pension Fund	Michael Glynn	Doug Kennedy
02/07/2008	02/08/2019	Insurance Billing	Sovereign Bank Property	Marcia Wanish	Doug Kennedy Michael Glynn
02/07/2008	02/07/2008	Litigation Reserve	Montana REIT	Marcia Wanish	Michael Glynn

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ISS Delivers New EDGAR and OFAC Reporting Services

ISS announced the availability of EDGAR filing services. The product is EdgarFileNow and provides US Securities and Exchange Commission (SEC) Electronic Data Gathering, Analysis, and Retrieval system (EDGAR) document conversion and filing solutions for transfer agents, public companies, and

individuals that need to file periodically with the EDGAR system.

"The EDGAR and OFAC services were requested by our customers to provide an inexpensive, quick method for meeting their reporting requirements", said Jim Christ, Senior Product Analyst.

Special points of interest:

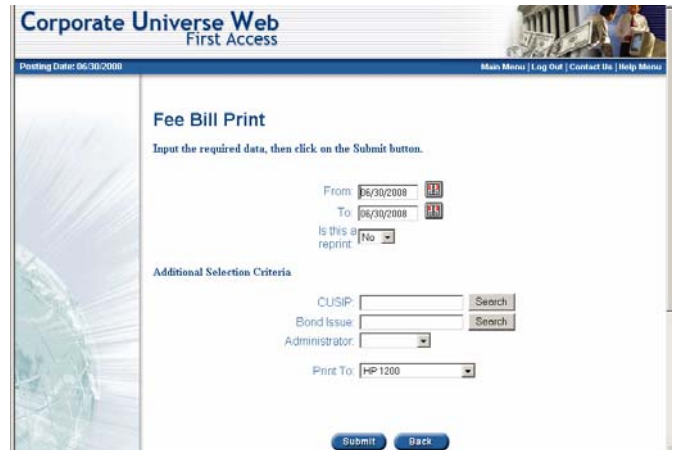
- ISS is attending the Securities Transfer Association Conference in October 2010
- ISS joins open source committee on IBM Business Partner Council.
- ISS exhibited at the ABA Capital Markets Seminar in April, 2010.

Regions Bank Installs ISS Fee Processing System

ISS Fee Invoice is a revenue administration tool that calculates billing for fees. The solution is a comprehensive and cost-effective invoicing solution for transfer agency, escrow, and corporate trust servicing. The system operates on standard industry hardware and is available for multiple operating system platforms or can be hosted at ISS.

The Fee Invoice systems includes automated fee set-up and multiple schedules, approval controls, receivables tracking, and management reporting.

Contact Marcia Wanish for more information.



ISS Provides Low Cost Application Recovery & Backup Service Technology permits added protection and security

The best planned scenarios sometimes do not work as intended. Backups are not always performed correctly or the ability to restore computer systems on occasion do not happen in a timely fashion.

In response to a customer request following a mix-up in a recovery situation, ISS added to the Corporate Universe software the capability to create a copy of the customer's database, encrypt the database, compress the database, and transmit it via a secure communication link

to ISS' data center in Philadelphia for storage.

In the event of a recovery situation, ISS maintains computer space on its servers for customers to have the database restored and access it through a secure internet connection to the application software and its database. This service is available until normal operations can be restored.

The cost is minimal, and serves as a fail-safe against problems that can occur because of hardware, software, or organizational problems. Contact your ISS support person for details.

President's Notes by J. Michael Glynn

The past several years have seen remarkable events in the financial services industry. Organizations that represented the foundation of the US economy have quickly and simply ceased to exist. Bear Sterns, Lehman Brothers, AIG gone so quickly that it is hard to imagine. Wachovia Bank, Washington Mutual and others are staggering as stock prices fall and liquidity evaporates.

While this is certainly the most remarkable period we have seen in our lifetimes, I believe markets will right themselves, companies will continue, and hopefully, more business and less speculation will be conducted on Wall Street.

Until everything settles down, we at ISS wish all of our customers good financial and personal health.



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